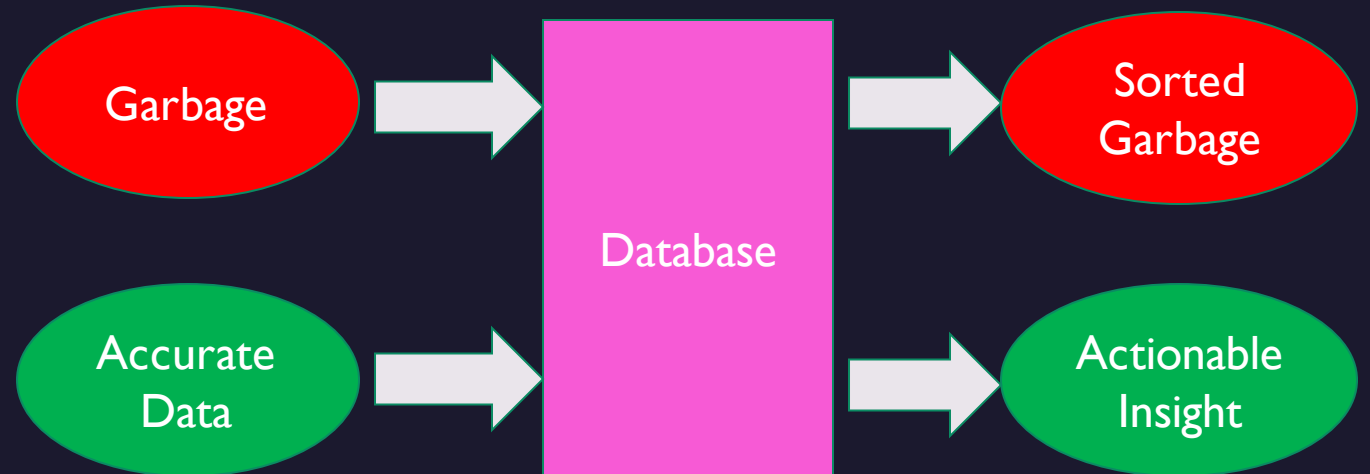


Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?

- Data is used to drive the decision-making process of how funding is allocated.



Program Performance Dashboard

Universal Data Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Pajaro Valley Shelter Services	100.0%
2	Nation's Finest	100.0%
3	Housing Matters: Collaborative Project	100.0%
4	Covenant House California	94.1%
5	CHAMP Collaborative	92.8%
6	Encompass	91.5%
7	Abode Services	90.8%
8	MidPen Supportive Housing Collaborative	90.5%
9	Housing for Health Partnership	89.4%
10	Front St	87.9%
11	Housing Matters	87.5%
12	Siena House	85.7%
13	Eden Supportive Housing Collaborative	85.7%
14	Bill Wilson Center San Jose	85.7%
15	Families In Transition	83.4%
16	Association of Faith Communities	82.1%
17	Homeless Persons Health Project	80.9%
18	People First	72.8%
19	Downtown Streets Team	70.3%
20	Community Action Board of Santa Cruz	68.5%
21	County of Santa Cruz	57.5%
22	[N] Housing Authority County Santa Cruz	57.1%
23	City of Santa Cruz	0.0%

Top Performers:

- Pajaro Valley Shelter Services
- Nation's Finest
- Housing Matters: Collaborative Project
- Covenant House California

*Analysis Period Prior 90 Days

Program Performance Dashboard Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Count	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Front St	10	10	0	0	2	0	0
2	Housing for Healt...	5	21	15	3	25	10	19
3	Community Action...	5	11	54	0	17	3	2
4	CHAMP Collabora...	4	10	1	1	9	0	7
5	Housing Matters	2	15	9	1	18	7	40
6	County of Santa C...	1	1	0	0	0	0	0
7	Eden Supportive H...	1	1	0	0	0	0	0
8	Families In Transi...	1	2	3	3	2	1	0
9	[N] Housing Autho...	0	9	0	0	10	0	0
10	MidPen Supportiv...	0	0	0	0	0	0	0
11	Association of Fai...	0	3	4	1	7	0	0
12	People First	0	7	1	1	15	4	0
13	City of Santa Cruz	0	2	0	0	2	0	0
14	Covenant House C...	0	1	0	0	0	0	0
15	Nation's Finest	0	0	0	0	0	0	0
16	Bill Wilson Center ...	0	0	0	0	1	0	0
17	Encompass	0	1	1	0	2	0	0
18	Homeless Person...	0	0	0	0	1	0	1
19	Siena House	0	0	1	0	0	0	0
20	Housing Matters: ...	0	0	0	0	0	0	0
21	Abode Services	0	1	0	0	0	1	0
22	Downtown Streets...	0	3	0	0	2	1	0
23	Pajaro Valley Shelt...	0	0	0	0	0	0	0

Program Performance Dashboard

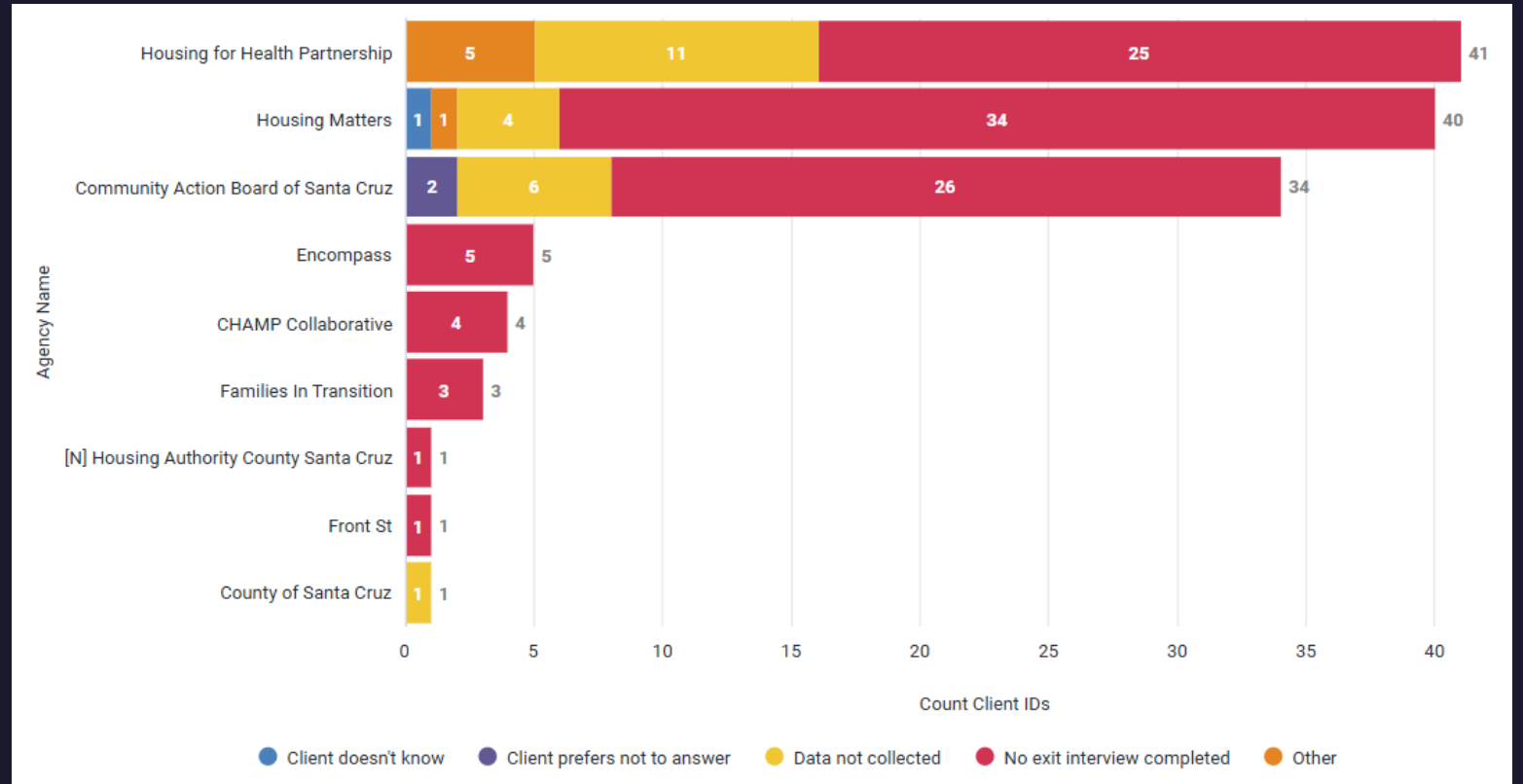
Exit Destination Completion Rates

*Analysis Period Prior 90 Days

	Agency Name	Exit Destination Completion
1	People First	100.0%
2	Association of Faith Communities	100.0%
3	Front St	100.0%
4	Pajaro Valley Shelter Services	100.0%
5	Housing Matters: Collaborative Project	100.0%
6	Abode Services	100.0%
7	Nation's Finest	100.0%
8	City of Santa Cruz	100.0%
9	Siena House	100.0%
10	Homeless Persons Health Project	100.0%
11	Bill Wilson Center San Jose	100.0%
12	Families In Transition	92.3%
13	CHAMP Collaborative	84.0%
14	Housing Matters	83.1%
15	Housing for Health Partnership	81.3%
16	Community Action Board of Santa Cruz	79.5%
17	Encompass	66.7%
18	[N] Housing Authority County Santa Cruz	50.0%
19	County of Santa Cruz	0.0%

Santa Cruz Mystery Destinations

*Analysis Period FY-25-26



Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information

