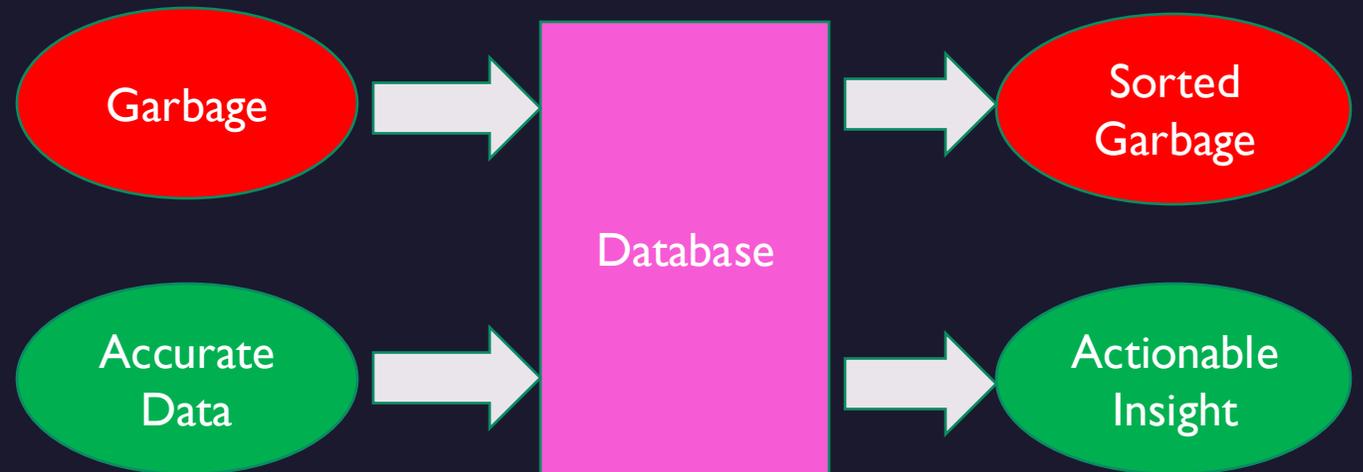


Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?

- Data is used to drive the decision-making process of how funding is allocated.



Program Performance Dashboard

Universal Data Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Nation's Finest	100.0%
2	Siena House	100.0%
3	Bill Wilson Center San Jose	100.0%
4	Pajaro Valley Shelter Services	99.2%
5	Covenant House California	94.7%
6	Abode Services	94.0%
7	Encompass	92.9%
8	Housing Matters: Collaborative Project	92.9%
9	CHAMP Collaborative	92.5%
10	MidPen Supportive Housing Collaborative	91.2%
11	Housing Matters	87.0%
12	Eden Supportive Housing Collaborative	85.7%
13	Housing for Health Partnership	85.1%
14	Front St	82.4%
15	Homeless Persons Health Project	81.5%
16	People First	78.4%
17	Families In Transition	75.1%
18	Association of Faith Communities	70.6%
19	Downtown Streets Team	66.7%
20	Community Action Board of Santa Cruz	62.5%
21	County of Santa Cruz	60.3%
22	[N] Housing Authority County Santa Cruz	57.6%

Top Performers:

- Nation's Finest
- Siena House
- Bill Wilson Center San Jose
- Pajaro Valley Shelter Services

*Analysis Period Prior 90 Days



Program Performance Dashboard Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Count	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Gender Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Community Action B...	7	26	61	6	13	1	2	3
2	CHAMP Collaborative	4	10	2	1	9	1	0	1
3	Housing for Health P...	4	39	26	21	25	6	12	31
4	Housing Matters	3	15	11	1	20	5	11	4
5	Front St	3	4	3	0	5	3	0	0
6	Abode Services	2	2	0	0	1	3	6	0
7	County of Santa Cruz	1	5	13	0	12	4	4	0
8	Families In Transition	1	2	1	1	1	0	1	0
9	Eden Supportive Hou...	1	1	0	0	0	0	0	0
10	MidPen Supportive H...	0	0	0	0	1	0	0	0
11	[N] Housing Authority...	0	9	0	0	9	0	0	0
12	Encompass	0	1	1	0	1	0	0	0
13	People First	0	5	1	0	10	0	4	6
14	Downtown Streets Te...	0	1	0	0	0	0	0	0
15	Homeless Persons H...	0	0	0	0	1	0	0	0
16	Nation's Finest	0	0	0	0	0	0	0	0
17	Association of Faith ...	0	5	6	1	7	1	0	0
18	Housing Matters: Col...	0	0	0	0	3	0	0	0
19	Siena House	0	0	0	0	0	0	0	0
20	City of Santa Cruz	0	2	0	0	2	1	1	0
21	Pajaro Valley Shelter ...	0	0	1	0	0	0	0	0
22	Bill Wilson Center Sa...	0	0	0	0	0	0	0	0
23	Covenant House Cali...	0	1	0	0	0	0	0	0



Program Performance Dashboard

Exit Destination Completion Rates

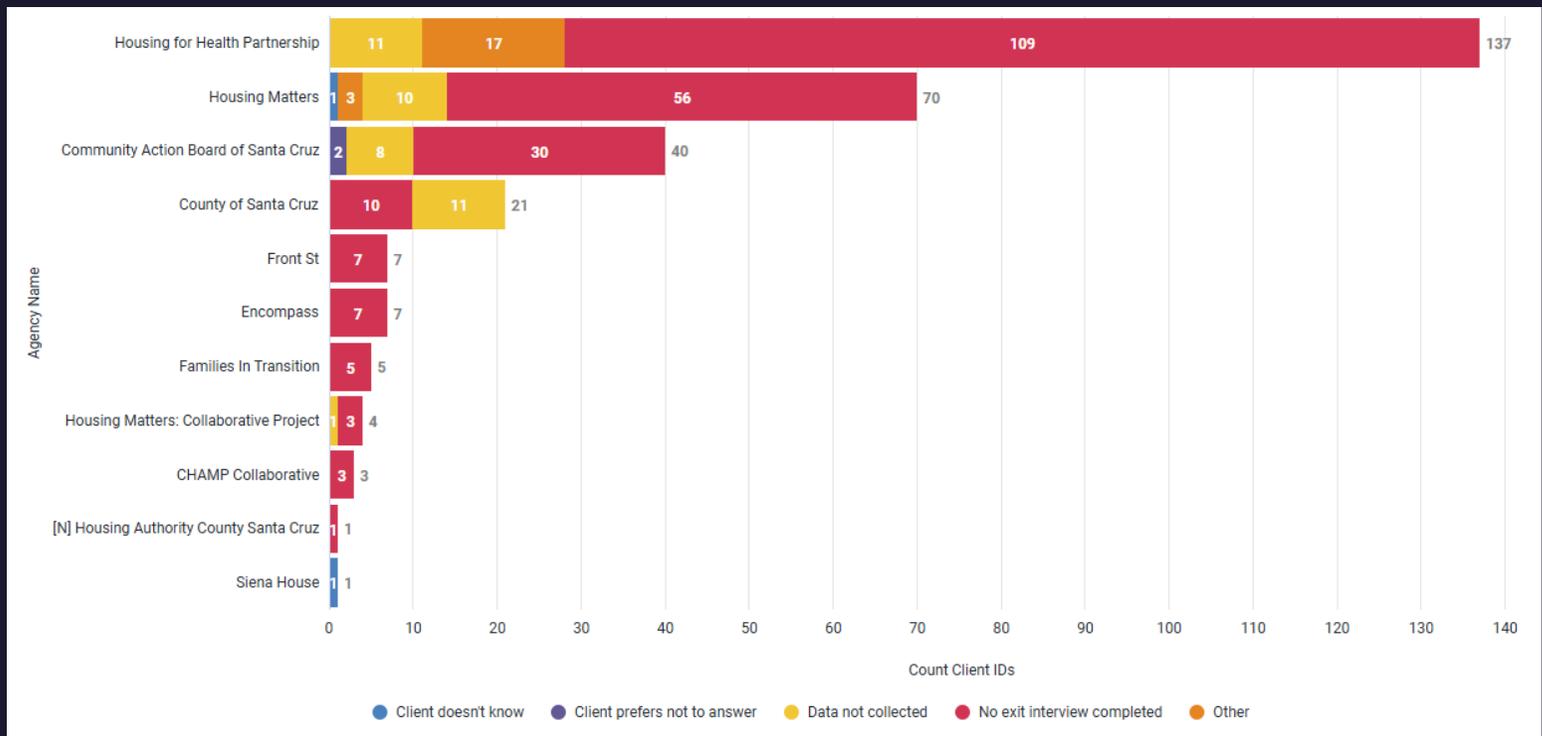
*Analysis Period Prior 90 Days

	Agency Name	Exit Destination Completion
1	People First	100.0%
2	Front St	100.0%
3	Association of Faith Communities	100.0%
4	Nation's Finest	100.0%
5	Pajaro Valley Shelter Services	100.0%
6	Abode Services	100.0%
7	City of Santa Cruz	100.0%
8	Covenant House California	100.0%
9	Bill Wilson Center San Jose	100.0%
10	Homeless Persons Health Project	100.0%
11	Housing Matters	91.9%
12	CHAMP Collaborative	91.4%
13	Families In Transition	86.1%
14	Housing for Health Partnership	85.4%
15	Community Action Board of Santa Cruz	85.2%
16	Encompass	81.3%
17	Housing Matters: Collaborative Project	73.3%
18	County of Santa Cruz	42.9%
19	Downtown Streets Team	0.0%



Santa Cruz Mystery Destinations

*Analysis Period FY-25-26



Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information

