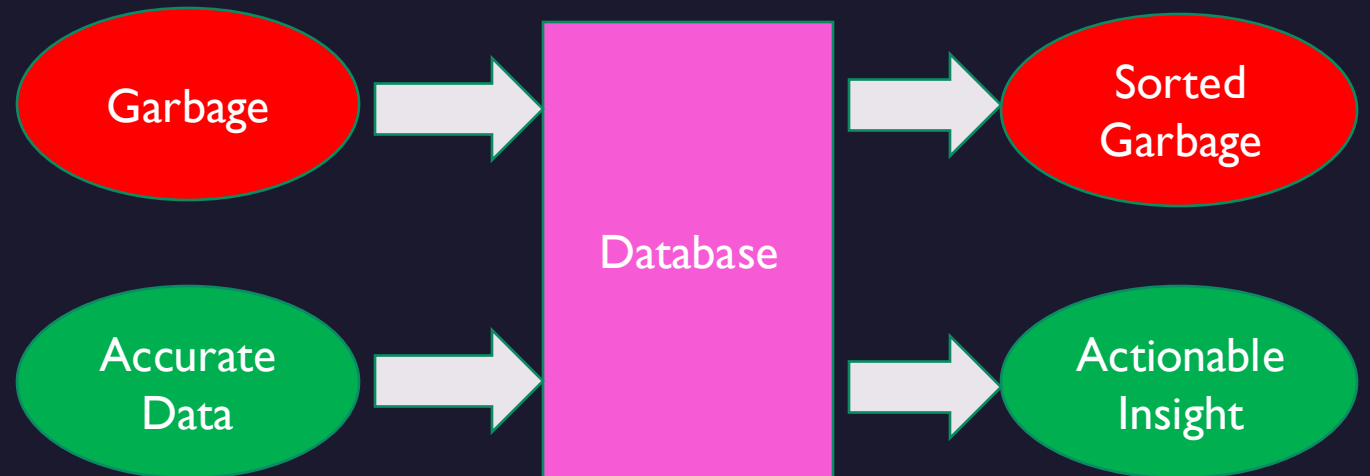# Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?
- Data is used to drive the decision-making process of how funding is allocated.

Garbage → Database → Sorted Garbage

Accurate Data → Database → Actionable Insight

*HUD Data Quality Toolkit

Program Performance Dashboard
Universal Date Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Pajaro Valley Shelter Services	100.0%
2	Nation's Finest	100.0%
3	MidPen Supportive Housing Collaborative	100.0%
4	Housing Matters: Collaborative Project	97.4%
5	Covenant House California	93.8%
6	Encompass	93.3%
7	CHAMP Collaborative	92.4%
8	Housing for Health Partnership	91.3%
9	Abode Services	91.2%
10	Front St	90.5%
11	Families In Transition	90.5%
12	Housing Matters	89.4%
13	Association of Faith Communities	84.0%
14	Bill Wilson Center San Jose	83.3%
15	Siena House	81.3%
16	Homeless Persons Health Project	80.4%
17	Community Action Board of Santa Cruz	75.6%
18	Downtown Streets Team	68.4%
19	People First	68.3%
20	County of Santa Cruz	60.0%
21	[N] Housing Authority County Santa Cruz	57.1%
22	City of Santa Cruz	0.0%

Top Performers:
- Pajaro Valley Shelter Services
- Nation's Finest
- MidPen Supportive Housing Collaborative
- Housing Matters: Collaborative Project

*Analysis Period Prior 90 Days

Program Performance Dashboard
Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Cou ⌄	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Gender Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Housing for Healt...	6	16	10	3	26	6	6	4
2	Front St	6	6	0	0	3	0	0	0
3	CHAMP Collabor...	4	11	1	1	10	1	0	7
4	Housing Matters	2	14	7	1	17	3	5	11
5	Community Actio...	2	11	30	0	13	2	3	2
6	Families In Transi...	1	2	4	3	2	2	0	0
7	County of Santa ...	1	1	0	0	0	0	0	0
8	Encompass	0	1	1	0	1	0	0	0
9	People First	0	6	1	0	12	0	3	4
10	Bill Wilson Center...	0	0	0	0	1	0	0	0
11	Covenant House ...	0	1	0	0	0	0	0	0
12	Homeless Perso...	0	0	0	0	1	0	0	1
13	Nation's Finest	0	0	0	0	0	0	0	0
14	Abode Services	0	0	0	0	0	0	0	0
15	Housing Matters:	0	1	0	0	0	0	0	0
16	Siena House	0	0	3	0	0	0	0	0
17	Downtown Street...	0	4	0	0	2	0	2	0
18	Pajaro Valley She...	0	0	0	0	0	0	0	0
19	Association of Fa...	0	2	1	0	6	1	1	0
20	MidPen Supporti...	0	0	0	0	0	0	0	0
21	[N] Housing Auth...	0	9	0	0	10	0	0	0
22	City of Santa Cruz	0	3	0	0	1	0	0	0

Program Performance Dashboard
Exit Destination Completion Rates

	Agency Name	Exit Destination Completion
1	People First	100.0%
2	Pajaro Valley Shelter Services	100.0%
3	CHAMP Collaborative	100.0%
4	Association of Faith Communities	100.0%
5	Abode Services	100.0%
6	Front St	100.0%
7	Housing Matters: Collaborative Project	100.0%
8	Nation's Finest	100.0%
9	City of Santa Cruz	100.0%
10	Siena House	100.0%
11	Bill Wilson Center San Jose	100.0%
12	Homeless Persons Health Project	100.0%
13	Covenant House California	100.0%
14	County of Santa Cruz	100.0%
15	Families In Transition	97.6%
16	Housing Matters	91.7%
17	Housing for Health Partnership	91.7%
18	Encompass	90.0%
19	Community Action Board of Santa Cruz	65.8%
20	Downtown Streets Team	0.0%

Santa Cruz Mystery Destinations

*Analysis Period FY-24-25
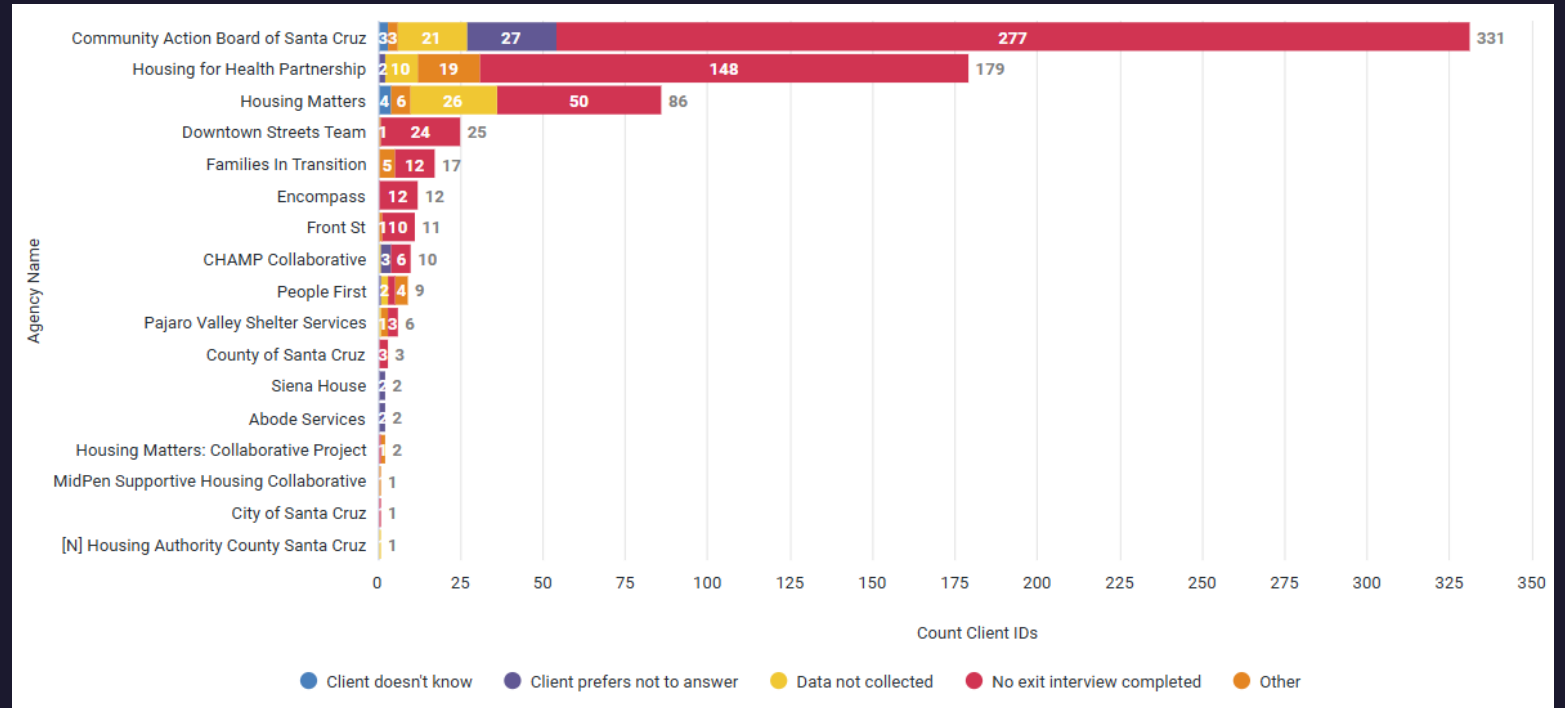
Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information