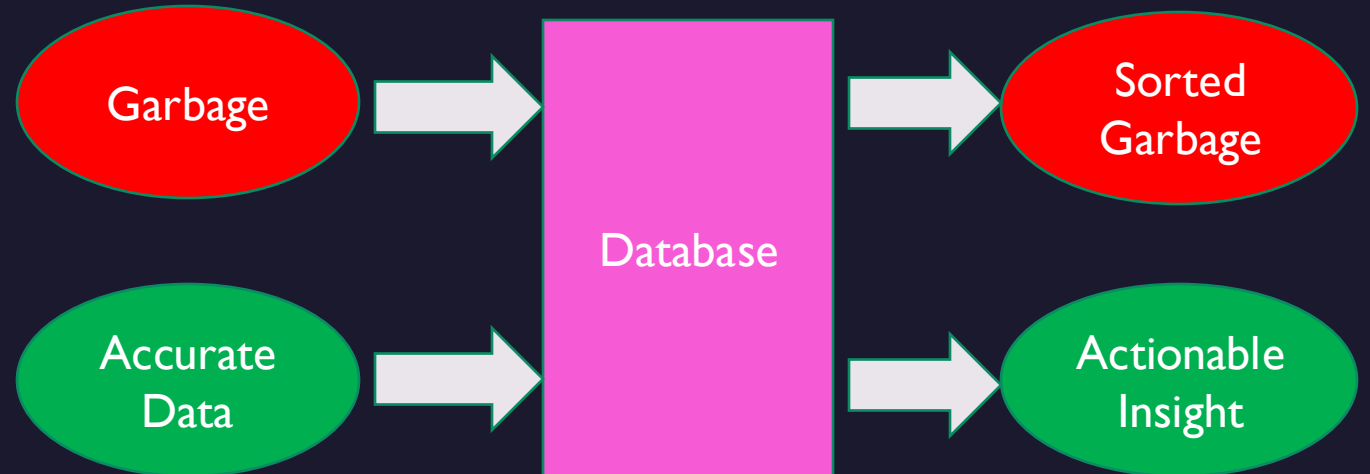# Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?
- Data is used to drive the decision-making process of how funding is allocated.

```
Garbage → Database → Sorted Garbage
Accurate Data → Database → Actionable Insight
```

*HUD Data Quality Toolkit

Program Performance Dashboard
Universal Data Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Pajaro Valley Shelter Services	100.0%
2	Nation's Finest	100.0%
3	Bill Wilson Center San Jose	100.0%
4	Housing Matters: Collaborative Project	97.2%
5	Abode Services	96.2%
6	Covenant House California	94.4%
7	CHAMP Collaborative	93.1%
8	Front St	90.4%
9	Encompass	90.2%
10	MidPen Supportive Housing Collaborative	88.2%
11	Housing for Health Partnership	87.9%
12	Housing Matters	86.3%
13	Eden Supportive Housing Collaborative	85.7%
14	Homeless Persons Health Project	80.9%
15	Association of Faith Communities	80.6%
16	Families In Transition	80.5%
17	Siena House	77.8%
18	People First	75.5%
19	Downtown Streets Team	73.0%
20	Community Action Board of Santa Cruz	67.3%
21	County of Santa Cruz	57.5%
22	[N] Housing Authority County Santa Cruz	57.3%
23	City of Santa Cruz	0.0%

Top Performers:
- Pajaro Valley Shelter Services
- Nation's Finest
- Bill Wilson Center San Jose
- Housing Matters Collaborative Project

*Analysis Period Prior 90 Days

Program Performance Dashboard Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Count	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Gender Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Front St	6	6	0	0	2	1	0	0
2	Housing for Health...	5	23	16	7	25	6	11	17
3	Community Action ...	5	17	65	0	19	2	6	2
4	CHAMP Collaborat...	4	10	1	1	9	1	0	1
5	Abode Services	2	3	0	0	1	0	2	0
6	Housing Matters	2	15	10	1	19	5	8	36
7	Eden Supportive H...	1	1	0	0	0	0	0	0
8	County of Santa Cr...	1	1	0	0	0	0	0	0
9	Families In Transiti...	1	2	3	3	2	2	1	0
10	Pajaro Valley Shelt...	0	0	0	0	0	0	0	0
11	Bill Wilson Center ...	0	0	0	0	0	0	0	0
12	Covenant House C...	0	1	0	0	0	0	0	0
13	MidPen Supportive...	0	0	0	0	1	0	0	0
14	[N] Housing Author...	0	9	0	0	9	0	0	0
15	Encompass	0	1	1	0	2	0	0	0
16	People First	0	7	1	1	12	1	4	0
17	Downtown Streets ...	0	3	0	0	2	0	1	0
18	Homeless Persons...	0	0	0	0	1	0	0	1
19	Nation's Finest	0	0	0	0	0	0	0	0
20	Association of Fait...	0	3	4	1	8	2	0	0
21	Housing Matters: C...	0	0	0	0	1	0	0	0
22	Siena House	0	0	1	0	0	0	0	0
23	City of Santa Cruz	0	2	0	0	3	1	1	0

Program Performance Dashboard
Exit Destination Completion Rates

	Agency Name	Exit Destination Completion
1	People First	100.0%
2	Association of Faith Communities	100.0%
3	Front St	100.0%
4	Nation's Finest	100.0%
5	Housing Matters: Collaborative Project	100.0%
6	Abode Services	100.0%
7	City of Santa Cruz	100.0%
8	Homeless Persons Health Project	100.0%
9	Covenant House California	100.0%
10	Bill Wilson Center San Jose	100.0%
11	Pajaro Valley Shelter Services	97.4%
12	Housing for Health Partnership	89.2%
13	Families In Transition	87.3%
14	Housing Matters	84.0%
15	Community Action Board of Santa Cruz	83.3%
16	Encompass	83.3%
17	Siena House	80.0%
18	CHAMP Collaborative	77.8%
19	County of Santa Cruz	50.0%
20	Downtown Streets Team	10.8%
21	[N] Housing Authority County Santa Cruz	0.0%

Santa Cruz Mystery Destinations

*Analysis Period FY-25-26
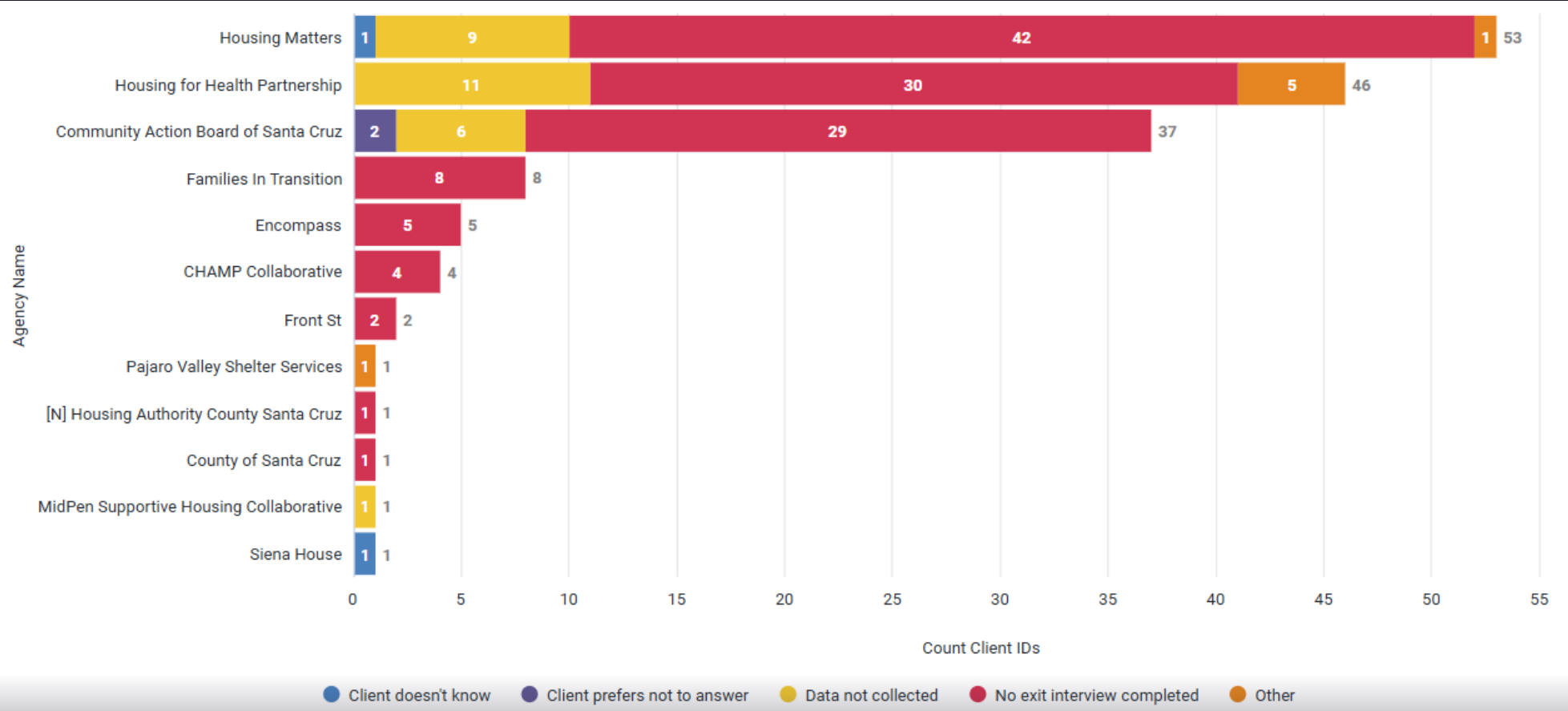
Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information