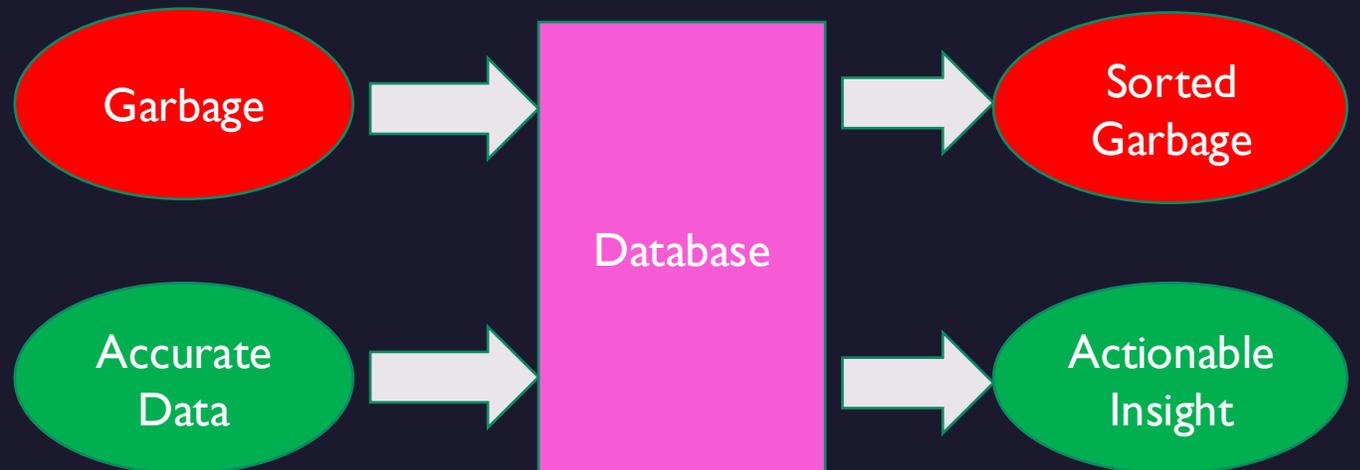# Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?

- Data is used to drive the decision-making process of how funding is allocated.

```
Garbage → Database → Sorted Garbage
Accurate Data → Database → Actionable Insight
```

*HUD Data Quality Toolkit

Program Performance Dashboard
Universal Data Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Nation's Finest	100.0%
2	Siena House	100.0%
3	Pajaro Valley Shelter Services	99.3%
4	Bill Wilson Center San Jose	95.7%
5	Abode Services	94.6%
6	Covenant House California	94.1%
7	CHAMP Collaborative	92.6%
8	Encompass	92.1%
9	MidPen Supportive Housing Collaborative	91.2%
10	Housing Matters: Collaborative Project	89.8%
11	Housing Matters	89.0%
12	Front St	87.3%
13	Housing for Health Partnership	85.7%
14	Eden Supportive Housing Collaborative	85.7%
15	Families In Transition	85.2%
16	Homeless Persons Health Project	81.5%
17	People First	78.4%
18	Association of Faith Communities	73.9%
19	Community Action Board of Santa Cruz	65.7%
20	County of Santa Cruz	57.6%
21	[N] Housing Authority County Santa Cruz	57.6%
22	Highland Behavioral Health	42.9%
23	City of Santa Cruz	0.0%

Top Performers:
- Nation's Finest
- Siena House
- Pajaro Valley Shelter Services
- Bill Wilson Center San Jose

*Analysis Period Prior 90 Days

Program Performance Dashboard Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Count	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Gender Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Community Action B...	10	36	62	12	18	6	1	3
2	Housing for Health P...	4	37	22	21	25	6	11	33
3	Housing Matters	3	13	9	1	20	5	9	1
4	CHAMP Collaborative	3	9	3	1	10	1	0	1
5	Highland Behavioral ...	2	2	4	0	0	0	0	0
6	Abode Services	2	2	0	0	1	3	6	0
7	Front St	2	3	0	0	5	3	0	0
8	Families In Transition	1	2	0	1	1	0	1	0
9	Eden Supportive Ho...	1	1	0	0	0	0	0	0
10	County of Santa Cruz	1	5	13	0	15	4	6	0
11	Encompass	0	1	1	0	1	0	0	0
12	Pajaro Valley Shelter...	0	0	1	0	0	0	0	0
13	Bill Wilson Center Sa...	0	1	0	0	0	0	0	0
14	Covenant House Cal...	0	1	0	0	0	0	0	0
15	MidPen Supportive ...	0	0	0	0	1	0	0	0
16	[N] Housing Authorit...	0	9	0	0	9	0	0	0
17	People First	0	5	1	0	12	0	5	3
18	Homeless Persons ...	0	0	0	0	1	0	0	0
19	Nation's Finest	0	0	0	0	0	0	0	0
20	Association of Faith ...	0	4	7	0	6	0	1	0
21	Housing Matters: Co...	0	0	0	0	4	1	1	0
22	Siena House	0	0	0	0	0	0	0	0
23	City of Santa Cruz	0	2	0	0	2	1	1	0

Program Performance Dashboard Exit Destination Completion Rates
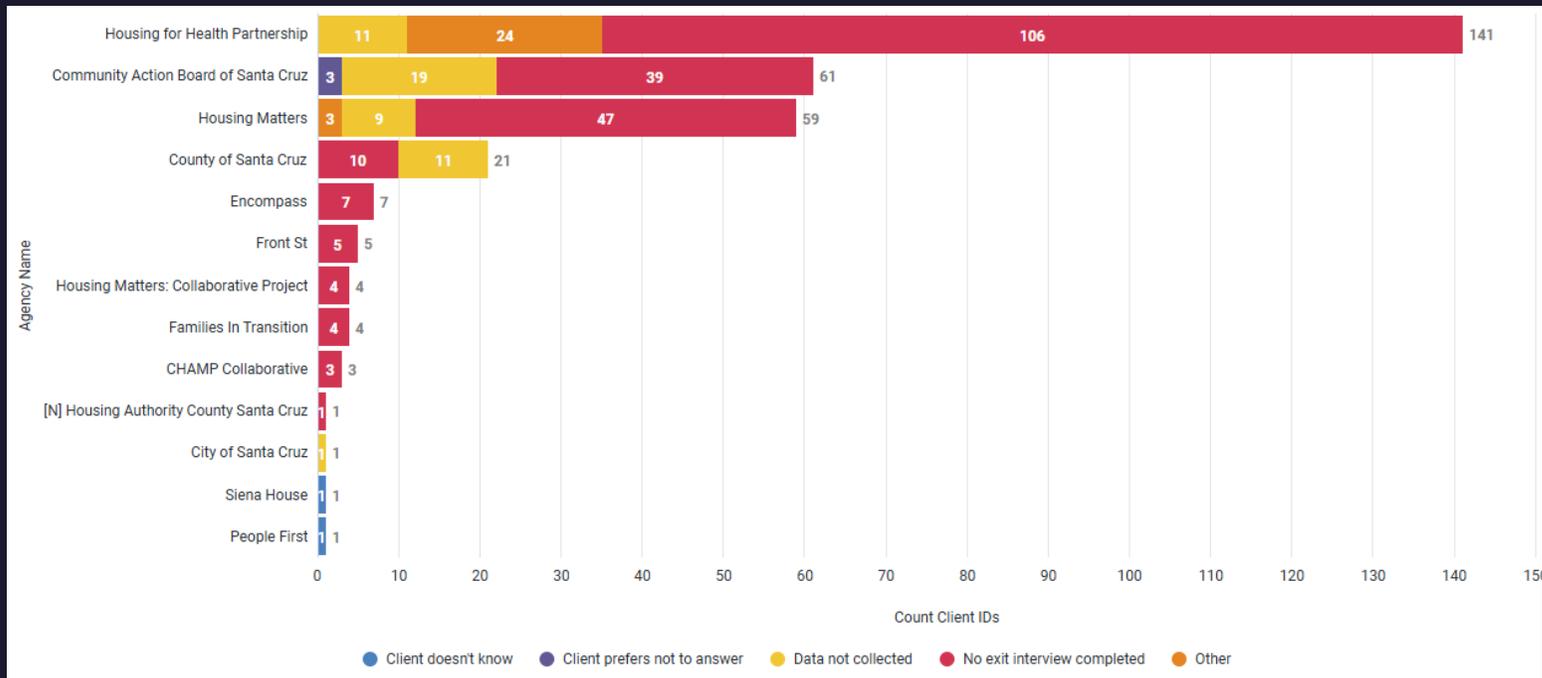
*Analysis Period Prior 90 Days

	Agency Name	Exit Destination Completion
1	Association of Faith Communities	100.0%
2	Pajaro Valley Shelter Services	100.0%
3	Front St	100.0%
4	Families In Transition	100.0%
5	Nation's Finest	100.0%
6	Covenant House California	100.0%
7	Abode Services	100.0%
8	Highland Behavioral Health	100.0%
9	Bill Wilson Center San Jose	100.0%
10	Siena House	100.0%
11	Homeless Persons Health Project	100.0%
12	People First	98.0%
13	CHAMP Collaborative	91.4%
14	Housing Matters	90.8%
15	City of Santa Cruz	88.9%
16	Housing for Health Partnership	87.4%
17	Encompass	84.6%
18	Community Action Board of Santa Cruz	82.4%
19	Housing Matters: Collaborative Project	78.9%
20	County of Santa Cruz	50.0%

Santa Cruz Mystery Destinations

*Analysis Period FY-25-26

Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information