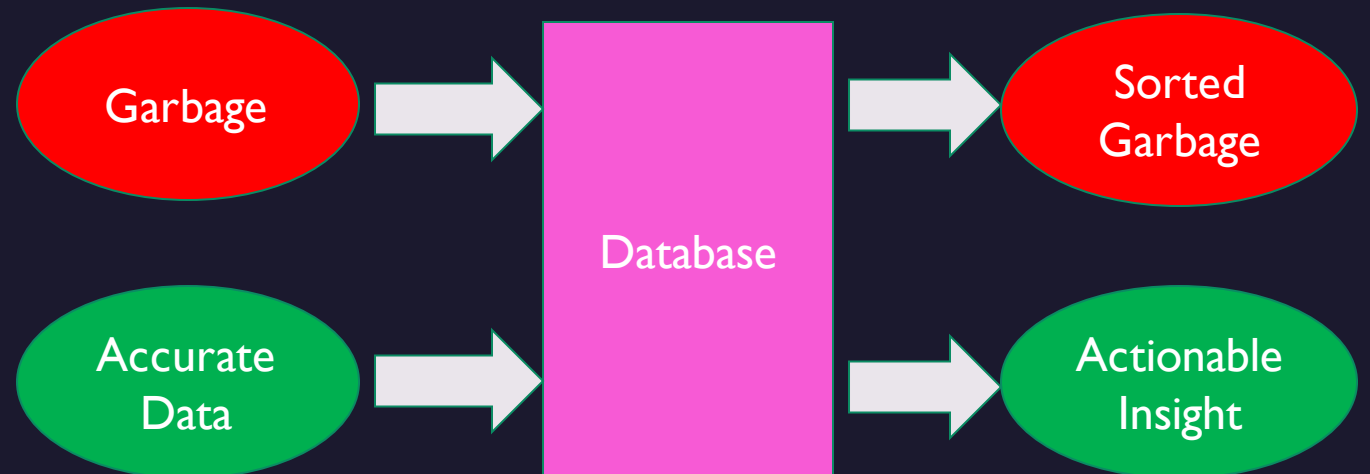# Data Quality

- Completeness – data is complete
- Timeliness – data is entered timely
- Accuracy - data is entered accurately
- Consistency – data is consistent , no contradictions of data

Why is Data important?
- Data is used to drive the decision-making process of how funding is allocated.

*HUD Data Quality Toolkit

Garbage → Database → Sorted Garbage

Accurate Data → Database → Actionable Insight

Program Performance Dashboard
Universal Data Elements (UDE) Completion Rates

UDE – Universal Data Elements

	Agency Name	UDE Completion
1	Nation's Finest	100.0%
2	Siena House	100.0%
3	Bill Wilson Center San Jose	100.0%
4	Pajaro Valley Shelter Services	98.5%
5	Covenant House California	94.7%
6	Abode Services	94.1%
7	CHAMP Collaborative	93.5%
8	Housing Matters: Collaborative Project	93.3%
9	MidPen Supportive Housing Collaborative	91.2%
10	Encompass	90.5%
11	Front St	90.0%
12	Housing Matters	88.5%
13	Housing for Health Partnership	85.9%
14	Eden Supportive Housing Collaborative	85.7%
15	Homeless Persons Health Project	81.8%
16	Families In Transition	80.8%
17	Association of Faith Communities	78.4%
18	People First	76.7%
19	Downtown Streets Team	73.0%
20	Community Action Board of Santa Cruz	64.3%
21	County of Santa Cruz	59.5%
22	[N] Housing Authority County Santa Cruz	57.6%
23	City of Santa Cruz	0.0%

Top Performers:
- Nation's Finest
- Siena House
- Bill Wilson Center San Jose
- Pajaro Valley Shelter Services

*Analysis Period Prior 90 Days

Program Performance Dashboard Universal Data Element (UDE) Issues

*Analysis Period Prior 90 Days

	Agency Name	Name Issue Cour ˅	Name Data Quality Issue Count	SSN Issue Count	DoB Issue Count	Race & Ethnicity Issue Count	Gender Issue Count	Veteran Status Issue Count	Relationship to HoH Issue Count
1	Community Action…	8	20	64	0	23	3	6	2
2	Housing for Health…	5	32	19	17	28	7	13	24
3	Front St	4	4	0	0	3	2	0	0
4	CHAMP Collaborat…	4	10	1	1	9	1	0	1
5	Abode Services	2	2	0	0	1	3	6	0
6	Housing Matters	2	14	12	1	19	5	9	4
7	County of Santa Cr…	1	1	0	0	0	0	0	0
8	Families In Transiti…	1	2	1	1	1	0	1	0
9	Eden Supportive H…	1	1	0	0	0	0	0	0
10	Association of Fait…	0	4	4	1	9	2	0	0
11	Housing Matters: …	0	0	0	0	3	0	0	0
12	Siena House	0	0	0	0	0	0	0	0
13	City of Santa Cruz	0	2	0	0	2	1	1	0
14	Pajaro Valley Shelt…	0	0	1	0	0	0	0	0
15	Bill Wilson Center …	0	0	0	0	0	0	0	0
16	Covenant House C…	0	1	0	0	0	0	0	0
17	MidPen Supportive…	0	0	0	0	1	0	0	0
18	[N] Housing Autho…	0	9	0	0	9	0	0	0
19	Encompass	0	1	1	0	2	0	0	0
20	People First	0	5	1	0	10	0	4	3
21	Downtown Streets …	0	3	0	0	2	0	1	0
22	Homeless Persons…	0	0	0	0	1	0	0	1
23	Nation's Finest	0	0	0	0	0	0	0	0

Program Performance Dashboard
Exit Destination Completion Rates

*Analysis Period Prior 90 Days

	Agency Name	Exit Destination Completion
1	People First	100.0%
2	Association of Faith Communities	100.0%
3	Front St	100.0%
4	Nation's Finest	100.0%
5	Housing Matters: Collaborative Project	100.0%
6	Abode Services	100.0%
7	City of Santa Cruz	100.0%
8	Covenant House California	100.0%
9	Homeless Persons Health Project	100.0%
10	Bill Wilson Center San Jose	100.0%
11	Pajaro Valley Shelter Services	95.7%
12	Housing for Health Partnership	93.5%
13	Families In Transition	87.8%
14	Housing Matters	84.0%
15	CHAMP Collaborative	83.3%
16	Encompass	83.3%
17	Community Action Board of Santa Cruz	76.3%
18	County of Santa Cruz	75.0%
19	Downtown Streets Team	10.8%
20	Siena House	0.0%

Santa Cruz Mystery Destinations
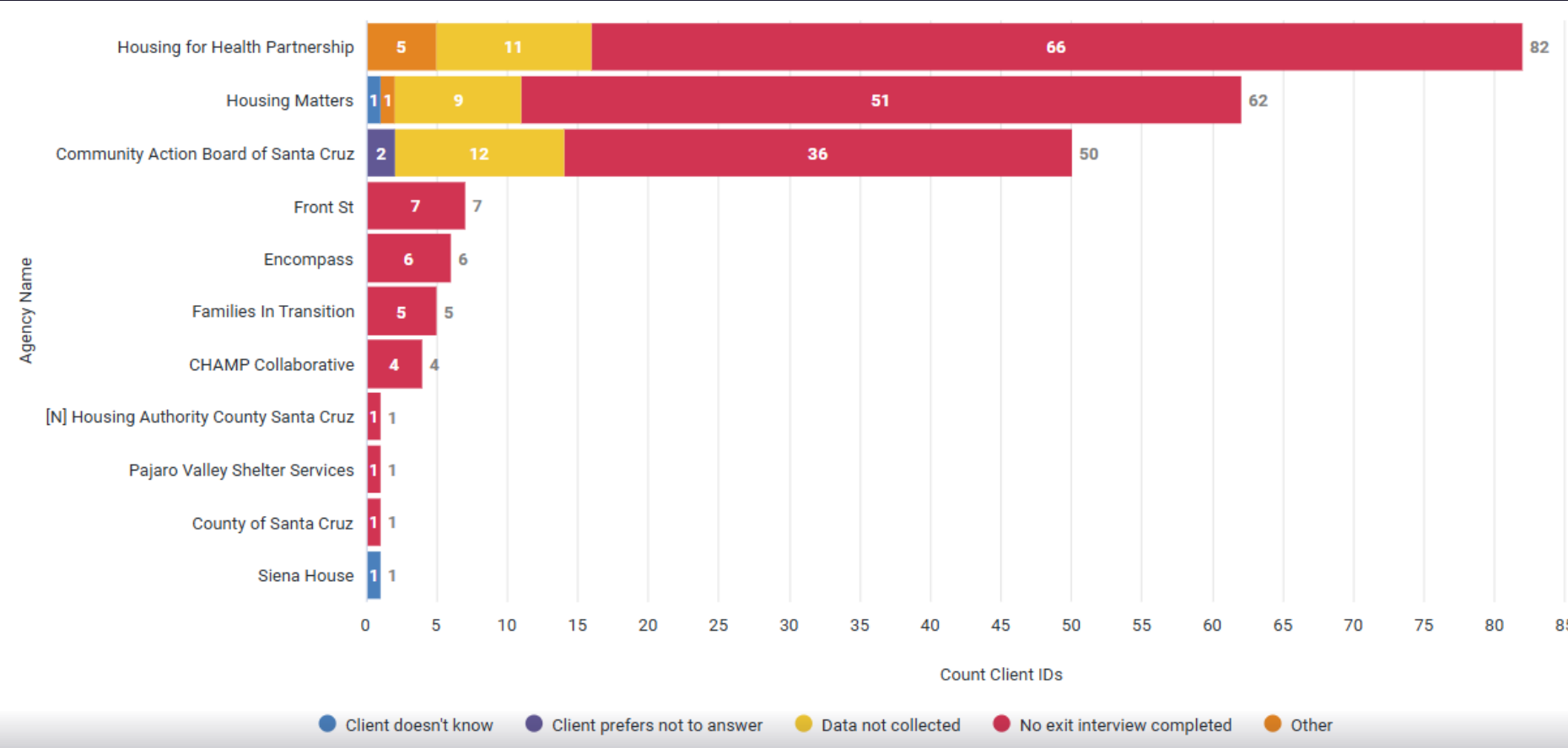
Monthly ROI Completion Percentage for New Clients

*ROI – Release of Information